# FY22 ANNUAL IMPACT REPORT





3160 Campbell Drive Fairfax, VA 22031 thelambcenter.org

### a letter from the **BOARD CHAIR**

Dear Friends of the Lamb Center,

Thank you! With your ongoing support and prayers, the Lamb Center is able to respond to the increasing demand for our services. Every day we see relationships being built and nurtured; guests being fed spiritually and nutritionally; and guests, staff, and volunteers engaged together to move this ministry forward. The work we do together makes a huge impact on our neighbors experiencing homelessness in Central Fairfax.

This year has seen great strides in our housing initiative as we continue to explore the location, design, and financing of a supportive housing development in partnership with Wesley Housing. Our City Jobs program just completed its 4th year of providing part-time work and job skills training to our guests, and we are very thankful for strong partnerships with Fairfax City and Fairfax County.



Additionally, the staff and board focused their efforts on strategic planning this year, resulting in our three strategic directions to:

- Provide quality holistic programs and sustainable supportive housing,
- Foster a healthy and effective organization, and
- Educate and engage our community.

We are so appreciative of the outpouring of generosity from over 100 congregations, more than 1,500 individual donors, dozens of local businesses, and hundreds of volunteers. Your dedicated efforts and generous support are so critically important as we all strive toward the Lamb Center's mission —"To live out the compassionate heart of Christ by serving our neighbors experiencing homelessness."

With gratitude, Cathy T. Werner TLC Board Chair

# about OUR SERVICES

The Lamb Center (TLC) is a daytime resource center for individuals experiencing homelessness in the central Fairfax area. Since opening its doors in 1992, the Lamb Center has welcomed and served thousands of guests. TLC provides a variety of services without cost to its guests, including breakfast, lunch, showers, laundry service, case management, Bible studies, housing and job counseling, workforce development, AA meetings, a nurse practitioner clinic, a dental clinic, and much more. The Lamb Center is sustained through generous community support from over 100 churches, more than 2,000 individual donors, dozens of local businesses, and hundreds of volunteers.

#### FY22 Community Impact at a Glance









762 Unique Persons Served

Volunteer Hours



## **CASE MANAGEMENT** our heroes at work

Patti O'Neil, one of the Lamb Center's dutiful volunteers, declares TLC as "God's Emergency Room." One cold morning a TLC guest, "Lily," frantically burst through the case management office door. "I'm going to lose my voucher and no one will help me!" Case manager Candice Stancil sprung into action.

Lily's housing voucher was set to expire for the final time. The voucher process can be complicated, and Lily, who has a disability, needed someone to be hands on with her case. Lily had been homeless on several occasions; she needed a housing solution that would be permanent and affordable. Candice worked tirelessly with the Department of Housing and Community Development to ensure that Lily's voucher would be secured and she wouldn't have to remain homeless. They connected with a leasing office who was willing to coordinate with Lily's care team.



While Lily was able to secure a lease, TLC knew that housing was simply not enough for her to sustain her voucher. Candice ensured that Lily had a payee for her supplemental income, helped maintain therapeutic support, and provided household supplies for her home. Today, Lily continues to maintain housing!

**340** Engaged in Case Management



Transitioned Into Housing

60



### **CITY JOBS PROGRAM** empowered employment

One of our guests, "Mike," faced constant storms - literally and figuratively. With no place to lay his head at night, Mike slept outside in any kind of weather, no matter how bad. There's no escaping the storm when you're struggling with homelessness. Little did Mike know that God had plans for him, "plans to prosper him and not to harm him, plans to bring him a hope and a future." As Mike searched for shelter from the storms of his life, he discovered the Lamb Center.

Mike participated in the City Jobs and Jobs for Life programs at TLC. Mike often points out that his resume did not include "trash pick-up" at the time, but a regular work opportunity with predictable compensation was the first thing that was allowing life to feel normal again. Soon after this, Mike's standout work performance helped to land him a job as a building engineer at the Mosaic district.

Then 2020 happened, and Mike lost his job due to pandemicinduced layoffs. Mike returned to City Jobs as a Crew Leader, but was very discouraged about losing his full-time job and therefore losing hope of housing. Fortunately, a TLC case manager was able to help Mike apply for a housing voucher, which he received in the early fall. In addition, he began working for Fairfax County Parks and Recreation in a full-time seasonal position. He moved into an apartment the following weekend. Now when storms come, Mike is able to stay safe in his home.



City Jobs Participants



## HEALTH & DENTAL life-changing services

TLC has known "Joshua" for a long time. When one of our case managers, Angela Castaneda, was a Medical Outreach Worker at our partner organization FACETS, she met Joshua, and was determined to help him get the dentures he needed.



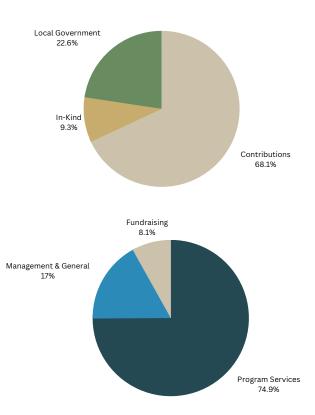
At the time, Joshua was in his late thirties, and struggled with employment because his smile made a bad impression. In an effort to improve his smile, extractions were done to prepare for dentures. However, a lack of funding halted the process and he never got the dentures he needed. Now he had a ruined smile. Despite his great skills as a restaurant server, no one would hire him because of his appearance.

Angela never forgot Joshua. In the fall of 2021, the case management team applied for an Emergency Housing Voucher for him and Angela found a fantastic condo for him to rent. When our pro bono dentist, Dr. Samuel Ham, proposed a trial run to see if TLC's dental clinic could offer dentures, we invited Joshua and he accepted. Thanks to our dental team, he now has a winning smile and a job at a nice restaurant in Oakton. In fact, one time this year, he proudly delivered a donation of hot meals from his employer to the Lamb Center!

51 Visits to Dental Clinic

**29** Received Mental Health Referrals 88 Received Physical Healthcare

### FYFINANCIAL 22STATS



#### **TEVENUE** TOTAL: \$2,718,996

Contributions \$1,506,004

Contributions In-Kind \$207,025

Local Government \$500,548

Investment Activity (\$505,419)

**EXPENSES** TOTAL: \$1,934,697 Program Services \$1,449,875

Management & General \$328,778

Fundraising \$156,044

### FY22 LEADERSHIP PARTNERS









Mary and Steve Cassaday Charitable Fund



In Memory Of Bruce & Barbara Reyle And Vic & Joan Meyer

# YOU MAKE A DIFFERENCE

## pray

Mighty prayers are the true heartbeat of the Lamb Center! Your prayers for our guests, staff, volunteers, and partners are felt daily and greatly appreciated.

## volunteer

Our incredible volunteer team serves our guests daily, providing community as well as resources to all those who visit.

# supply

Donations of food, clothing, personal hygiene items, and more allow our guests to experience improved quality of life and a restored sense of dignity.

# give

Monetary gifts can provide lifesaving resources such as food, mental health services, identification documents, and more.

Visit thelambcenter.org to learn more about getting involved today!



### Thank you!

Because of generous donors and community partners like you, our ministry is making great strides in housing, workforce development, dental services, and human-centered case management. Your partnership, prayers, and support are invaluable as we seek to restore dignity, hope, and a future for our guests!









Executive Director

Tara Kurg Karske

